

Shivam Upadhyay

Customer Service, Branch Banking (Retail Banking)

Maharajaganj Gorakhpur
Uttar Pradesh - 273304
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shivamup551@gmail.com

EXPERIENCE

Online Munim Software Company Pvt. Ltd, Lucknow Uttar Pradesh — Business Development Executive

JANUARY 2024 - PRESENT

Software Based IT Company is Deal With Jewellery Accounting Software
Pitching The Software in Only Jewellery Shop & Money Lender's.

Edge Matrix Technologies Pvt. Ltd, Gorakhpur Uttar Pradesh — Customer Service Associate

OCTOBER 2023 - JANUARY 2024

Software Based IT Company is Deal With QR Based Ordering Systems
Pitching The Software Billing & Printing Machine in Hotels & Restaurants

Utkarsh Small Finance Bank, Vijay Chowk Gorakhpur — Customer Service Officer

SEPTEMBER 2022 - APRIL 2023

Cash Handling, Customer Service, Products Selling (CASA) Public Meeting.

EDUCATION

Institute of Professional Banking, Panchkula Punjab — Post Graduate Certificate in Retail Banking

MARCH 2022 - JULY 2022

Important Topics - Types of Accounts, Importance of KYC, Clean Note Policy, Demand Draft, Cheque, Mode of Operation, Digital Banking

Sidharth University, Kapilwastu Sidharth Nagar — Bachelor of Art

APRIL 2018 - OCTOBER 2021

Percentage - 51.4 %

Rudra Institute Of Technology, Meerut Uttar Pradesh - Diploma in Pharmacy

MAY 2023 - Pursuing [Distance Learning]

SKILL

Good Communication Skill

Social Skills

Customer Service

Adaptability

Creativity

Flexibility

Responsibilities

Time management

LAINGUISTIC ABILITIES

English

Hindi

PERSONAL DETAILS

Father's Name -

M. r - Lakshmi Shankar

Name - Shivam Upadhyay

Date of Birth - 06 October
2001

Date of Interview -

