

# AKASH GUPTA

akashgupta08@hotmail.com✉

## DATA ANALYST

+918319953948📞

Bangalore(KA), India📍

05 Aug, 1992📅

Business Intelligence professional with 1.2 year experience in manipulating various data sources to Senior Management decisions. Proficient in utilizing SQL, Power Bi, Python to Analyze Complex data and derive data-driven solutions.

## WORK EXPERIENCE

### Business analyst

At present Bangalore,KA

#### Responsibilities

- Developed 4 dashboard by using SAP Hana and Power Bi ,Dax identified key insights which increased productivity by 30%
- Worked on the development of Dashboards for Key performance indicators for the top management.
- Develop, organize, manage and maintain graph, table, slide and document templates that will allow for efficient creation of reports.
- Moving the Dashboard from power Bi service to secure web page
- Experience with creation of users, groups, projects, workbooks and the appropriate permission on power bi service

### Data Analyst Intern

AI varaint

Bangalore,KA

9 month Data analyst intern experience

### Teacher

5 year teaching experience at private institution

## SKILLS

Power Bi

SQL

Tableau

Excel

Python

## CERTIFICATIONS

Data Visualization CEDV1IN,provided by IBMCEP

2023

## EDUCATION

### B.E.

Gyan ganga institute of technology and Sciences/RGPV

07/2008 - 06/2012

Jabalpur(MP)

### Higher Secondary School Certificate

Pt. Ls. Jh. School for Excellence Model High

07/2007 - 06/2008

Jabalpur(MP)

### High School Certificate

Pt. Ls. Jh. School for Excellence Model High

07/2005 - 03/2006

Jabalpur(MP)

## LANGUAGES

ENGLIS

H HINDI

## INTERESTS

Chess

yoga

Book Summry

## Roles

- Involved in Daily refresh report.
- Develop, organize, manage and maintain graph, table, slide and document templates that will allow for efficient creation of reports.
- Design and implement workflows Together with the team & key customer.
- Worked with other Microsoft Power Tools such as Teams.
- Data Transformation in Power Query using M Queries.
- Create and maintain data models using Power BI Data Modeling Tools.
- Develop ETL processes to Extract, Transform, and Load data from SAP Hana database into Power BI using SQL query. Optimize and tune Power BI reports and dashboards for performance.
- Work on complex DAX formulas such as YTD, QTD, MTD queries to generate more detailed reports.

## PROJECTS

### Service Data Analysis for Customer Support Optimization

- Analyzed Service data of 40000 customers to display factors affecting the Service engineer decision. This project consist Service Open call ,Closed call,logged call

### Sales Data Analysis for Customer Buying Behavior Insights

- Analyzed sales data of 90000 customers to display factors affecting the buying decision of the customer.total sales revenue over time to assess overall business performance.Break down sales by product category to determine which offerings are the most and least profitable. Examine sales data by geographic region or location to identify areas of strength and weakness.

### CRM

- The project consist of developing Dashboard, which contains expected amount,win rate,active opportunites,coversion rate,loss,trend analysis,expected amount by opportunity type and opportunities by industry,total lead,lead by source ,lead by industry,converted opportunities,

## Achievement

- Hosted 10 + webinar and explained about Sales and service related information to management and the sales and service Team.achieved 25 % growth on Sales billing nad 40% growth on service to customer

Akash Gupta