

# Shanthakumar D.R

## Analyst

I am looking for an opportunity in a reputed organization which will help me to deliver my best and upgrade my skills in latest technologies and meet the demands of the organization.

✉ shanthakumarsk1801@gmail.com

☎ +917708903803

📍 Chennai, India

🌐 [linkedin.com/in/shanthakumar-dr](https://www.linkedin.com/in/shanthakumar-dr)

## WORK EXPERIENCE

### Analyst- SME R1RCM Global

01/2024 - Present  
Client:- Kaiser

Chennai, India

#### Tasks

- Guide the team on their daily targets by assigning the priority tasks, solving clarifications, follow up and help them to get their targets achieved.
- Prepare daily production reports and share them with higher management.
- Maintain a team member production and Quality reports, Escalation reports, Client requirement details, Every User KRA(Key result Area), Updates from QA , Revenue reports.
- Organize a Daily stand-up meeting with the team to get the status on previous day's tasks, discuss on problems and assign for the day's tasks.
- Daily meeting with Managers and Higher Management to discuss on daily reports and on plan for the rest of the month projections.
- Participate in client meetings on alternate days to discuss on the requirements, issues, escalations with the status reports.

### Process Executive Analyst Omega Healthcare

11/2022 - 12/2023  
Client:- NYU, New York

chennai, India

#### Tasks

- Work with Patients and insurance companies on facilitating the claims raised by patients and track it to closure.
- Review the denied insurance claims.
- Call the insurance companies to check and follow up on the insurance claim payments.
- These process is based on the Revenue Cycle Management processes.

### Candidate Support Associate Sutherland Global

08/2022 - 11/2022  
Client:- Amazon, North America

Chennai, India

#### Tasks

- Address interview candidate queries throughout the interview cycle.
- Reschedule interviews when a candidate could not attend on the provided timeslot and also when a request is made to reschedule.
- Schedule/Reschedule orientation sessions and onboarding dates.

## EDUCATION

### Master of Business Administration \* Amrita Vishwa Vidyapeetham - Ahead Online

10/2022 - Present

Coimbatore, India

### B. Tech Computer Science Manakula Vinayagar Institute of Technology

06/2018 - 06/2022

Pondicherry, india

## SKILLS

Scrum

Kanban

Team Management

Client Communication

Project documentation

OOPS

DBMS

RCM cycle

C

C++

## AWARDS

R1 STAR (03/2024)

BEST PERFORMER

R1 Mega star (07/2024)

BEST PERFORMER-2024(JANUARY - June)

## PROJECTS

B.Tech- Project(Vehicle Tracking System)  
(01/2022 - 05/2022)

- The system helps to automatically track the vehicles location and send alerts to the stakeholders on the location, availability, and any information that is configured on the application.
- A real time example of adding a tracking for school bus will notify the parents about the location of the school bus.
- Alerts to parents when the bus reached the stop where their children are getting boarded, once the children reach their school, once the children board the bus from school and then at once the children are dropped near home.

## STRENGTH

\* Leadership

\* Adaptable

\* Quick Learner

## TOOLS

MS OFFICE

Modmed

EPIC Software

Epremis

Salesfore yeti

JIRA