



Harshal Jadhawar

System Engineer

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📅 2 Years 6 Months

Passionate Data Analyst having expertise in SQL, Python, R, PowerBI, Tableau, Data Analytics, Advanced Excel, Machine Learning, MS Office, Requirements Management, Process Modelling and Analysis, Agile Methodologies, SDLC, ERP, CRM

Profile Summary

Most recent MBA graduate professional with experience of 2.5 years in IT Industry. Extensive hands-on experience with all the cutting edge Business Analyst tools & skills. Proficient in SQL, Python, R, PowerBI, Tableau, Advanced Excel coupled with exhaustive experience in Machine Learning, Deep Learning, Natural Language Processing and data pipeline management. Techno-Functional professional with good grasp over business domain as well as bleeding edge development in Analytics field.

Education

2023, Full Time

MBA/PGDM, Welingkar Institute of Management Development and Research, 7.5/10

2017, Full Time

B.Tech/B.E., Vishwakarma Institute of Technology, Pune, 66%

2013

12th, Maharashtra, English, 70-74.9%

2011

10th, Maharashtra, Other, 95-99.9%

Work Experience

2019 - 2021

System Engineer

Tata Consultancy Services (TCS)

1. Developed end to end business flows for an internal web application used for order processing associated with the central ERP-SAP system. Reducing the time for order processing by 60% and increasing customer satisfaction by 20%.
2. Completed a project to reduce ticket queue by 25% by monitoring, analyzing, and suggesting solutions to multiple issues raised in Jira.
Deployed new product launch of 10+ clients associated with application with the help of MS

- SQL, ServiceNow and Excel
3. Re-engineered the change control process for the end-to-end testing of data changes, resulting in a reduction of time to deploy data changes by 50%, from 15 days to a month.
 4. Worked with cross functional and external partners team in SRT project management.

Projects

61 Days

Capstone Project : Product Recommender System Using Sentiment Analysis

1.A project which could help customers to select best product, considering data of previous customers reviews 2.Data cleaning,EDA,Natural Language Processing and Machine Learning model helps to identify sentiments of customer towards a product 3.E-commerce dataset of 105 products & 3L reviews were used

61 Days

Live Project : Analytics Consultant

1.Worked in close coordination with stakeholders to understand the business requirements and client data 2.Applied data analytics to interpret the trends using visualization tools 3.Developed and presented dashboard solutions using visualization tool-PowerBI

Courses & Certifications

Google Data Analytics

Python

PowerBI

SQL

German Language A1 & A2 Level

Business Analytics Specialization

AWS Fundamentals Specialization

Key Skills

SQL

Power BI

Python

Tableau

R Programming

Advanced Excel

Data Analysis

SPSS

SAS

Machine Learning

JIRA

ServiceNow

Agile Methodology

Scrum Master

Regression